





Katie Loberstein Seattle Office

## **Managing a Remote Workforce**

- Performance Management
- Wage and Hour
- Data Security
- Workplace Safety
- Nondiscrimination
- Disability Accommodations
- Leaves

## **Translating Jobs to E-Work**

- Review /edit job description with employee and agree how to implement in telework setting
- Changes to duties? (Explain why)
- Equipment?
- Training?
- Self-motivation requirement?

### **Telecommuting Agreement**

- Hours of availability
- How to document availability
- Response times
- Behavior and professional dress
- Work setting
- Data / information privacy
- Communication norms

# Wage and Hour Challenges: Exempt v. Nonexempt

- Exempt: Exempt from overtime and minimum wage requirements as an executive, professional, administrative, or outside sales employee. Certain computer professionals may also be exempt.
- Nonexempt: Not exempt from minimum wage and overtime and entitled to overtime pay.

### Wage and Hour Challenges: Tracking Nonexempt Employee Time

- Nonexempt employees must be paid overtime if they work more than 40 hours in a work week
- Nonexempt employees must receive meal and rest breaks
- Employers cannot require an employee to pay for the employer's business expenses if doing so would reduce the employee's earnings below minimum wage

# Wage and Hour Challenges: Potential Liability

- Unpaid wages for missed breaks (calculated at overtime rate if employee worked more than 40 hours per week)
- Double damages for willful withholding of wages
- Attorneys' fees and costs
- Toll on organization
- Not typically insured
- Substantial uncertainty about documentation

### **Data Security Considerations**

- Create and communicate data security policies
- Company property may not be used by anyone other than employee
- No expectation of privacy
- Lost / damaged company property must be reported immediately
- Consider providing shredder / privacy screen for home workspace

# Occupational Health and Safety COVID-19

- Maintain a workplace "free from recognized hazards that are causing or are likely to cause death or serious physical harm"
- Consider Employer Liability Law
- Oregon requirement of telework; social distancing policy

# Occupational Health and Safety COVID-19

- Establish protocols for occasional in-person work
- No retaliation
- Recordkeeping of work-related injury and illness

# Occupational Health and Safety Remote Workplace Considerations

- Hazards of the home workplace
  - Ergonomics
  - Slip and fall
  - Other
- No inspections for now . . .
- Equipment what will you provide and how?
- Establish guidelines for healthy work

#### **Nondiscrimination**

- Actively combat COVID-19 related stereotypes
- Avoid stereotyping certain classes inadvertently, even for benign purposes (e.g., older or pregnant workers)
- Remind employees of nondiscrimination policy
- Continue to watch for discrimination / harassment in telework settings
- Consider nondiscrimination in all workplace decisions

# Nondiscriminatory Application of Work From Home Policies

- Administer remote workplace policies in a nondiscriminatory way
- Legitimate, nondiscriminatory reasons for inperson vs. remote work requirements
- Standardize the process for administering flexible work arrangements
- Remember that flexible work arrangements / work from home can be a reasonable accommodation

#### **Americans with Disabilities Act**

- No new laws, but new applications
- COVID-19 Qs are allowable medical examinations
- Don't if employee has "family" with COVID-19

#### **Americans with Disabilities Act**

- COVID-19 may be a disability, depending on symptoms, but employee may be excluded
- Continue to store medical information in separate confidential files
- Consider need for new / updated accommodations as workers enter new work spaces

# **Employee Leaves**

- Families First Coronavirus Response Act (through Dec. 31, 2020)
- State Paid Sick Leave
- Federal and State Family Medical Leave
- Disability Leave
- Other?
- Keep ears to the ground; after all, it's 2020...

## **Thank You!**



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